## Student Satisfaction Survey - 2015 Spring Results/2015 Fall Results

- I feel a sense of belonging at Iowa Central.
  - Strongly Agree 26.6129% /27.3077%
  - o Agree 49.1935% /47.3077%
  - Neutral 19.3548 % /21.1538%
  - o Disagree 4.0323% /3.4615%
  - Strongly Disagree 10.8065% /0.7692%
  - Don't know / Does not apply 4 responses / 7 responses
- It is an enjoyable experience to be a student at lowa Central.
  - Strongly Agree 38.4% /33.9695%
  - o Agree 43.2% /44.6565%
  - Neutral 16.8% /18.7023%
  - o Disagree 1.6 % /1.9084%
  - Strongly Disagree 0 / 0.7634%
  - Don't know / Does not apply 3 responses / 5 responses
- Faculty and staff care about me as an individual.
  - Strongly Agree 33.6 % /30.385%
  - o Agree 50.4 % /49.66%
  - Neutral 13.6% / 17.69%
  - o Disagree 1.6% /1.92%
  - Strongly Disagree 0.8% / 0.77%
  - Don't know / Does not apply 3 responses / 0 7responses
- There are many clubs, organizations, and activities for students to participate in.
  - Strongly Agree 36.4407% / 35.92%
  - o Agree 46.6102% / 45.71%
  - o Neutral 15.2542% / 15.92%
  - o Disagree 0.8475% /2.04%
  - Strongly Disagree 0.8475% /0.41%
  - Don't know / Does not apply 10 responses / 22 responses
- Admission materials and staff accurately portray lowa Central in recruiting students.
  - Strongly Agree 27.0492% /26.19 %
  - o Agree 51.6393% / 50.7937%
  - o Neutral 15.5738% /18.254%
  - o Disagree 4.0984 % / 3.1746%
  - Strongly Disagree 1.6393 % / 1.5873 %
  - Don't know / Does not apply 6 responses / 15 responses
- There are a sufficient number of college-sponsored activities available for students on weekends.
  - Strongly Agree 28.8288% / 25.1101%
  - Agree 38.7387 % /35.2423 %

- o Neutral 20.7207% / 35.2423 %
- Disagree 10.8108 % /11.8943 %
- Strongly Disagree 0.9009% / 2.6432 %
- Don't know / Does not apply 17 responses / 40 responses
- Considering everything, Iowa Central has "lived up" to my pre-enrollment expectations.
  - Strongly Agree 28.5714% / 27.7992%
  - o Agree 40.4762% / 41.3127 %
  - o Neutral 20.6349 % / 19.6911%
  - o Disagree 7.1429 % / 8.1081%
  - Strongly Disagree 3.1746 % / 3.0888%
  - Don't know / Does not apply 2 responses / 8 responses
- Security staff are helpful.
  - Strongly Agree 32.1429% / 27.6243 %
  - o Agree 47.619% / 46.4088%
  - Neutral 16.6667 % / 20.9945 %
  - o Disagree 2.381 % / 2.7624 %
  - Strongly Disagree 1.1905% / 2.2099%
  - Don't know / Does not apply 44 responses / 86 responses
- Security staff respond quickly in emergencies.
  - o Strongly Agree 30% / 27.6243%
  - o Agree 35.7143% / 38.4106%
  - o Neutral 28.5714% / 30.4636%
  - o Disagree 4.2857 % / 3.3113%
  - Strongly Disagree 1.4286% / 1.3245%
  - Don't know / Does not apply 58 responses
- Iowa Central campus is well-lit and secure.
  - Strongly Agree 25% / 25.4464%
  - o Agree 46.4286% / 46.875%
  - o Neutral 23.2143% / 20.9821 %
  - o Disagree 5.3571 % / 6.6964 %
  - Strongly Disagree 0 / 0
  - Don't know / Does not apply 16 responses / 43 responses
- There are adequate services to help me decide upon a career.
  - Strongly Agree 25.2101% / 28.0488 %
  - o Agree 58.8235 % / 49.5935 %
  - Neutral 13.4454 % / 19.1057 %
  - o Disagree 0.8403% / 2.0325%
  - Strongly Disagree 1.6807% / 1.2195%
  - Don't know / Does not apply 9 responses / 21 responses
- Faculty and staff are understanding of student's unique

## life circumstances.

- Strongly Agree 28.8136 % / 25.5061%
- Agree 51.6949 % / 50.6073%
- Neutral 12.7119 % / 14.17%
- o Disagree 4.2373% / 7.2874 %
- Strongly Disagree 2.5424 % / 2.4291%
- Don't know / Does not apply 10 responses / 20 responses
- Most classes deal with practical experiences and applications.
  - Strongly Agree 26.1905% /24.4275%
  - Agree 62.6984 % / 57.2519%
  - Neutral 10.3175% /15.2672%
  - o Disagree 0.7937% /2.6718%
  - Strongly Disagree 0 / 0.3817%
  - Don't know / Does not apply 2 responses / 5 responses
- The Iowa Central campus is well maintained.
  - Strongly Agree 44.1667% / 40.081%
  - o Agree 45.8333 / 45.3441%
  - Neutral 8.3333 / 11.7409%
  - o Disagree 1.667% / 2.834%
  - Strongly Disagree 0 / 0
  - Don't know / Does not apply 8 responses / 20 responses
- lowa Central was my number one choice of colleges to attend.
  - o Strongly Agree 29.2683% / 24.1245%
  - o Agree 26.0163% / 30.7393%
  - o Neutral 26.8293% / 27.6265%
  - o Disagree 13.8211% / 13.2296%
  - Strongly Disagree 4.065% / 4.2802%
  - Don't know / Does not apply 5 responses / 10 responses
- The quality and variety of food at the Triton Cafe:
  - o Excellent 21.7949 % / 20.4678%
  - o Good 23.0769 % / 28.655%
  - Average 29.4872 % / 23.3918%
  - o Fair 19.2308% / 18.1287%
  - o Poor 6.4103% /9.3567%
  - Don't know / Does not apply 50 / 96 responses
- The quality of service provided by tutors and/or academic assistants:
  - Excellent 36.4865 % / 32.9341%
  - o Good 48.6486 % / 49.1018%
  - o Average 12.1622% /14.3713%
  - o Fair 2.7027 %/ 3.5928%
  - o Poor 0 / 0

- Don't know / Does not apply 54 responses / 100 responses
- The personnel involved in the enrollment process are helpful:
  - o Excellent 43.6975% /39.9209%
  - o Good 40.3361 % / 43.083%
  - o Average 12.605% /12.6482%
  - o Fair 0.8403 % / 1.9763%
  - o Poor 2.521 % / 2.3715%
  - Don't know / Does not apply 9 responses / 14 responses
- Convenience of registration process and procedures:
  - o Excellent 37.2881 % / 35.5731%
  - o Good 44.9153 % / 44.2688%
  - Average 14.4068 % / 15.415%
  - o Fair 2.5424 % / 3.1621%
  - o Poor 0.8475% / 1.581%
  - Don't know / Does not apply 10 responses / 14 responses
- Help provided by financial aid staff:
  - Excellent 44.9541 % / 43.5345%
  - o Good 37.6147 % / 39.6552%
  - o Average 9.1743% / 9.0517%
  - o Fair 5.5046 % / 4.3103%
  - o Poor 2.7523% /3.4483%
  - Don't know / Does not apply 19 responses / 35 responses
- The help provided by career services office to prepare for employment:
  - Excellent 35.7143% / 33.1081%
  - o Good 38.5714 % / 41.2162 %
  - Average 18.5714 % / 17.5676 %
  - o Fair 5.7143 %/ 6.7568 %
  - o Poor 1.4286 % / 1.3514%
  - Don't know / Does not apply 58 responses/ 119 responses
- Library resources and services:
  - o Excellent 39.2157 % / 39.726%
  - o Good 43.1373 % / 44.7489%
  - Average 15.6863 % / 13.242%
  - o Fair 0/0.9132%
  - o Poor 1.9608 % / 1.3699 %
  - Don't know / Does not apply 26 responses / 48 responses
- Availability of tutoring services:
  - Excellent 34.6154 % / 36.7816%
  - o Good 53.8462 % / 45.4023%
  - Average 8.9744 % / 13.7931 %
  - o Fair 1.2821 % / 1.7241 %

- o Poor 1.2821 % / 2.2989 %
- Don't know / Does not apply 50 responses/ 93 responses
- Availability of counseling services:
  - o Excellent 42.4242% / 37.8571%
  - o Good 42.4242% / 42.8571%
  - o Average 12.1212% / 15.7143%
  - o Fair 0/1.4286%
  - o Poor 3.0303% /2.1429%
  - Don't know / Does not apply 62 responses / 127 responses
- Living conditions in the residence halls:
  - o Excellent 29.3103 % / 25%
  - o Good 27.5862 % / 35.9375%
  - Average 25.8621 % / 24.2188%
  - o Fair 6.8966 % / 7.8125%
  - o Poor 10.3448% / 7.0313%
  - Don't know / Does not apply 70 responses / 139 responses
- The overall quality of instruction:
  - o Excellent 28.125 % / 26.5918 %
  - Very Good 38.2813 % / 32.9588 %
  - o Good 29.6875 % / 34.4569%
  - o Fair 3.9063 % / 5.9925 %
  - o Poor 0/0
  - Very Poor 0/0
- The size of the classes:
  - o Excellent 42.1875% / 36.7041%
  - Very Good 27.3438 % / 27.7154 %
  - o Good 25.7813% / 31.0861%
  - o Fair 4.6875% / 4.4944%
  - o Poor 0/0
  - o Very Poor 0/0
- Variety of teaching methods used in the classroom:
  - Excellent 27.3438% / 26.2172%
  - Very Good 30.4688 % / 28.4644%
  - o Good 32.0313 % / 32.5843%
  - o Fair 7.8125 % / 11.236%
  - o Poor 1.5625 % / 1.1236%
  - Very Poor 0.7813 % / 0.3745%
- Timely feedback about your academic progress:
  - o Excellent 29.6875% / 26.9663%
  - Very Good 28.9063% / 28.4644%
  - o Good 30.4688 % / 33.3333%
  - o Fair 7.8125 % / 8.9888%
  - o Poor 1.5625 % / 1.1236%

- Very Poor 1.5625% / 0.3745%
- The availability of instructors/faculty to discuss courserelated issues outside of class:
  - o Excellent 29.6875 % / 27.3408%
  - Very Good 29.6875 % / 24.7191%
  - o Good 30.4688 % / 34.0824%
  - o Fair 7.8125 % / 11.236%
  - o Poor 1.5625 % / 1.8727%
  - Very Poor 0.7813 % / 0.7491%
- The number of study areas on campus:
  - o Excellent 30.4688% /28.0899%
  - Very Good 23.4375% / 23.97%
  - o Good 32.0313 % / 35.206%
  - o Fair 10.1563 % / 10.1124 %
  - o Poor 2.3438% / 1.4981%
  - Very Poor 1.5625 % / 1.1236%
- The College Experience course:
  - Excellent 24.2188% / 22.4719%
  - Very Good 19.5313 % / 19.1011%
  - o Good 31.25% / 36.7041%
  - o Fair 19.5313% / 16.1049%
  - o Poor 3.125% / 2.6217%
  - Very Poor 2.3438% / 2.9963%
- Access to your advisor:
  - o Excellent 41.4063% / 37.8277%
  - Very Good 26.5625% / 27.3408%
  - o Good 25 % / 25.8427%
  - o Fair 4.6875% / 7.1161%
  - o Poor 0.7813% / 0.7491%
  - Very Poor 1.5625 % / 1.1236%
- Advisor's knowledge and assistance in helping you make academic decisions:
  - o Excellent 38.2813% / 37.4532%
  - Very Good 28.125% / 24.7191%
  - o Good 25.7813% / 28.0899%
  - o Fair 5.4688% / 7.1161%
  - o Poor 0.7813 % / 1.4981%
  - Very Poor 1.5625 % / 1.1236%
- Advisor's help in involving you in campus life:
  - Excellent 30.4688 % / 27.3408%
  - o Very Good 20.3125% / 19.1011%
  - o Good 26.5625% / 33.3333%
  - o Fair 15.625 % / 13.4831%

- o Poor 2.3438% / 3.3708%
- o Very Poor 4.6875% / 3.3708%